

Creative Health Quality Framework Recommendations for Creative Health Organisations and Partners



Person- centred	Value lived experience and enable potential. • Involve people with lived experience in the development and delivery of the work. • Consider what matters to participants when planning how to evaluate.
Equitable	 Work towards a more just and equitable society. Find out about local health needs, priorities, and inequalities and develop work in response to these needs. Ensure employment practices are equitable, inclusive, and accessible and that everyone involved in the work has a clear brief, contract, and fair and equitable rates of pay. Think about how to evaluate in a way that includes diverse voices and perspectives and benefits participants as well as stakeholders.
Safe	 Do no harm, ensure safety, and manage risk. Risk assess practice, both formally and informally, at all stages of the work. Think about the impact that the work (including its evaluation) may have on those delivering it and ensure that policies, procedures, and practical support is in place to ensure safety. Consider any training needed to practice safely and well, including safeguarding, equality and diversity and mental health first aid. Identify appropriate budget to support the needs of creative practitioners, volunteers, and support workers.
Creative	 Engage, inspire, and ignite change. Coproduce the work with creative practitioners from the outset. Keep briefs open and flexible, ensuring there is space to experiment, iterate and adapt. Enable space to reflect on and learn from failure as well as success.



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and the sea	Collaborative	 Work with others to develop joined-up approaches. Invest time in building strong, sustainable partnerships. Develop shared solutions to identified needs by pooling resources, sharing expertise, and working together across sectors. Budget time and resources for this process.
	Realistic	 Be realistic about what you can achieve. Allow sufficient time for the work at all stages – ideas development and testing, partnership building, participant recruitment, and evaluation. Be realistic about what you can achieve in relation to the time and resources available. Be prepared to do better by doing less.
	Reflective	 Reflect, evaluate, and learn. Don't wait until the end. Plan and budget for evaluation at the same time as developing and planning the work. Use evidence and learning from previous evaluations to inform the development of new work. Create opportunities for creative practitioners to have a voice in the evaluation. Don't underestimate the time and resources needed for evaluation. Budget accordingly. Be realistic. It is better to do less and do it well.
P	Sustainable	 Work to develop a positive long-term legacy for people and planet. Develop partnerships that will support the delivery of sustainable social and environmental impacts. Make sure that the resources needed for the sustainable, long-term running of the organisation are built into project funding bids.



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